

Burriel Navarro, S.L.U (Wärtsilä Underwater Services) is an organization dedicated to maritime and port services: underwater work, seamanship and maintenance of port facilities and classified underwater inspection.

The Management undertakes to comply with this Quality and Environmental Management Policy, acquiring a commitment to the needs of our clients and compliance with current environmental legislation and other requirements.

This commitment is based on the following guidelines:

- Establish, develop and maintain
 - A Quality and Environmental Management System that meets the requirements of the UNE-EN ISO 9001 and 14001 standards, with a commitment to continuous improvement that reflects the needs and expectations of our customers and stakeholders.

- Compliance with current legal regulations
 - Apply compliance with the applicable legal and regulatory standards, in the performance of our activity.
 - Carry out periodic internal audits of the Quality Management and Environmental Management System, which demonstrate its correct adaptation.

- Ensure compliance with stakeholder expectations
 - Partners and senior management act as the main manager of customer relations.
 - Maintain an attitude of trust and cooperation with the administrations, being scrupulous with respect to legal and regulatory obligations, with the intention of participating and contributing to the improvement of society and the environment of which we form a part.

- Establishment of objectives, goals and programs
 - Provide the necessary resources to achieve the established quality and environmental management objectives.
 - Periodically monitor them, through the indicators proposed for this purpose, so as to ensure the continuous improvement of the Management System.

- Customer satisfaction
 - Continuously understand the needs and expectations of our customers, with the purpose of increasing their degree of satisfaction.
 - Respond to possible claims that may arise from the development of the activity.
 - Make staff aware of the importance of knowing the needs of customers, providing improvements to achieve their satisfaction.
- Relationship with suppliers and/or subcontractors
 - Carry out a selection and continuous evaluation of suppliers and subcontractors.
- Staff involvement
 - Continuously train all the personnel involved in our activities, improving their skills.
 - Motivate the detection of opportunities for improvement, which avoid the risks and weaknesses of the development of the activity.
 - Foster consultation, participation and active involvement of staff in management.
 - Raise awareness, educate staff through training in good environmental practices.
- Commitment to respect and protect the environment
 - The only possible bet is sustainable development, such as the ability to meet present needs, without compromising the ability to meet the needs of future generations.
- Conservation of the environment and its surroundings
 - Raising staff awareness of good environmental practices
 - Prevent pollution, using resources rationally, thus reducing consumption, emissions into the atmosphere and noise pollution.
 - Manage the selective collection of waste to facilitate its recycling.

Burriel Navarro's Management is committed to reviewing the Quality and Environmental Management Policy, ensuring that all commitments are consistent with the company's objectives, as well as with the expectations and needs of our customers.



Alboraya, April 2024

Managing director